

Mandatory units		TEST
G20	Ensure responsibility for actions to reduce risks to health and safety <i>This unit is about providing you with the knowledge, understanding and skills to be responsible for health and safety in the workplace.</i>	X
G7	Advise and consult with clients <i>Through this unit you will learn the art of consultation with your clients, using a variety of methods to clarify their ideas and requirements for hair services. Being able to make suitable suggestions based on a variety of methods will provide the information that you will need on which to base your recommendations.</i>	X
G17	Give customers a positive impression of yourself and your organisation <i>All of us enjoy the experience of good service, this unit is all about communicating with customers and giving a positive impression whenever dealing with a customer and also giving a positive impression of your organisation and the customer service it provides.</i>	X
GH8	Shampoo, condition and treat the hair and scalp <i>Through this unit you will learn the skill of shampooing, conditioning and treating the hair and scalp using a variety of products and massage techniques. You will develop a sound knowledge of shampooing and conditioning products which will enable you to provide your client with good aftercare advice.</i>	✓
GH9	Change hair colour <i>Through this unit you will learn how to change hair colour using semi-permanent, quasi-permanent, permanent and lightening products. The use of a variety of colouring techniques such as full head, re-growth and highlighting and/or low-lighting effects provide the basis for all hair services at level 2.</i>	✓
GH10	Style and finish hair <i>Through this unit you will develop the skill of blow drying, finger drying and finishing techniques on a variety of hair types and lengths. Being able to identify the capability of your clients hair will allow you to choose from a range of products, tools and equipment to complete the look. You will need to demonstrate the ability to use heated styling equipment to finish the service. Part of this service is to provide your client with good aftercare advice.</i>	✓
GH11	Set and dress hair <i>Through this unit you will develop the skill of setting and dressing techniques on a variety of hair types and lengths. Being able to identify the capability of your clients hair will allow you to choose from a range of products, tools and equipment to complete the look. You will need to demonstrate the ability to use heated styling equipment to finish the service. Part of this service is to provide your client with good aftercare advice.</i>	✓
GH12	Cut hair using basic techniques <i>Learn how to create a variety of basic looks for women using club cutting, freehand and scissor-over-comb techniques. Using these cutting techniques you will demonstrate that you can produce one length hair cuts for both above and below shoulder length, uniform layers and short and long graduation haircuts. You must also demonstrate that you can work on both curly and straight hair, and part of this service is to provide your client with good aftercare advice.</i>	X
Optional units a minimum of 1 components and earn a minimum of 6 credits		
G4	Fulfil salon reception duties <i>This unit is about the important skills of welcoming and receiving people entering the salon, handling enquiries, making appointments, dealing with client payments and generally maintaining the reception area. Dealing with people in a polite manner whilst questioning them to find out what they require forms an important part of this unit. (3 CREDITS)</i>	X
G8	Develop and maintain effectiveness at work <i>This unit is about taking responsibility for improving your performance at work and working well with your colleagues so as to make a positive contribution to the overall effectiveness of your salon. (3 CREDITS)</i>	X
G18	Promote additional services or products to customers <i>Services or products are continually changing in salons to keep up with client's expectations. This unit is all about your need to keep pace with new developments and to encourage your clients to take an interest in them. (6 CREDITS)</i>	X
GH13	Plait and twist hair <i>Through this unit you will develop plaiting and twisting techniques that will enable you create a variety of different looks for your clients. Using these techniques you will produce intricate cornrows and twists or a full head French plait completed with a fishtail. Part of this service is to provide your client with good aftercare advice. (4 CREDITS)</i>	✓
GH14	Perm and neutralise hair <i>Through this unit you will learn how to develop your perm winding techniques to provide basic perming and neutralising services for your clients. You will demonstrate the three main sectioning winds which are directional, brick and '9' section. Being able to identify the condition of your client's hair, skin and scalp will determine which products and technique to use. (8 CREDITS)</i>	✓